

# Knox Mobile Enrollment [KME] MDM Profiles (Device Owner & Device Admin)

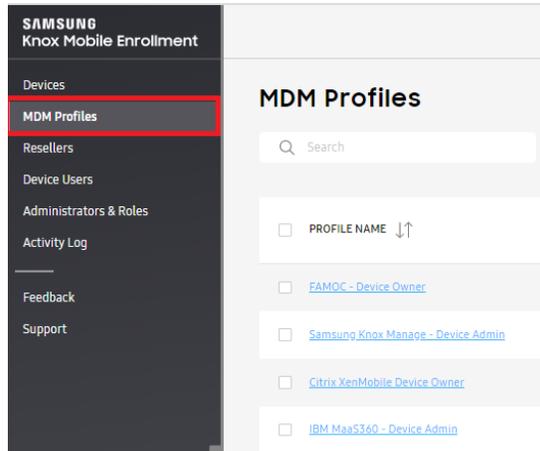
June 2020  
Samsung R&D Centre UK  
(SRUK)

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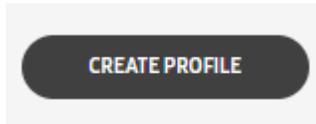
# Create a Knox Mobile Enrollment MDM Profile

To create a Knox Mobile Enrollment MDM profile please follow the instructions below.

1. Within the Knox Mobile Enrollment console, Select MDM Profiles



2. Select CREATE PROFILE



3. Select either Device Admin or Device Owner. Please see below explanation for which profile to choose.



**DEVICE ADMIN**

Legacy method for managing devices. Being replaced by Device Owner.



**DEVICE OWNER**

For fully managed or dedicated devices

4. For further instructions, please refer to later slides for your relevant EMM.

**DEVICE OWNER** – This enrollment type uses Android Enterprise. Use the DO profile if you would like to enroll your device using the following enrollment types Fully Managed Device (formerly DO or Device Owner) or Fully Managed Device with a Work Profile (formerly COMP or Corporate Owned Managed Profile). The Android Enterprise enrollment type is not decided in the KME Device Owner profile. This will be handled by your EMM. Please refer to slide 6 to see which enrollment methods are currently supported by your EMM.

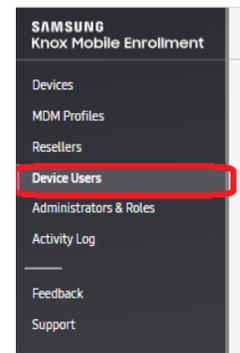
**DEVICE ADMIN** – This a legacy device management enrollment method. This enrollment method is typically used for older devices which do not support later versions of Android. It is not recommended to use this enrollment method unless your device does not support Android Enterprise. Please refer to slide 7 to see which EMM's still support this enrollment

# Credential Passthrough

Knox Mobile Enrollment's credential passthrough feature allows IT Administrators to pre-populate credential fields which allows a device to authenticate and enroll into an MDM without end user interaction. Slide 6 lists the MDMs which currently do and don't support this feature for the enrollment types: Android Device Administrator (Legacy), Work Profile (formerly PO or Profile Owner), Fully Managed Device (formerly DO or Device Owner) and Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile).

The illustration below shows the steps for how this is achieved:

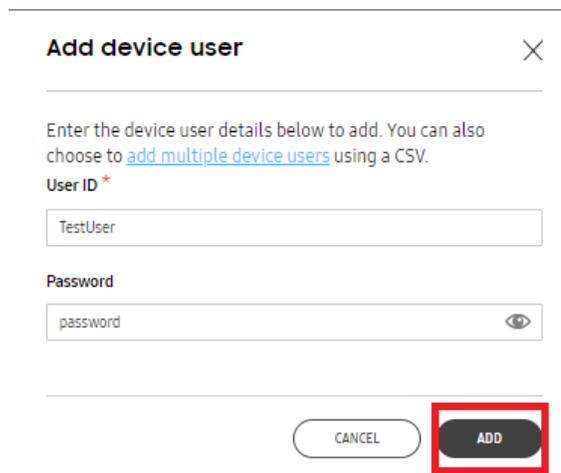
1. Within the KME console, select Device Users



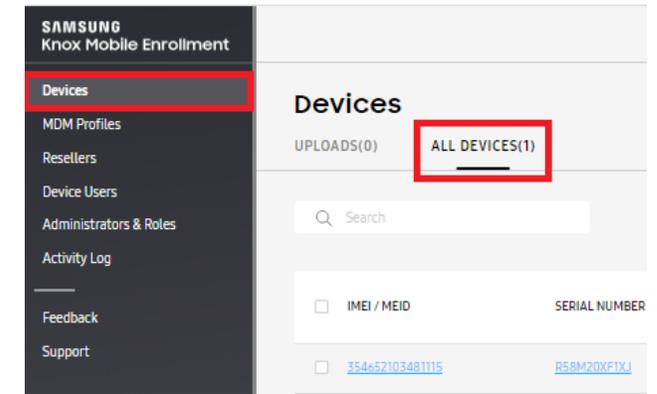
2. Select ADD DEVICE USERS



3. Enter the credentials used to authenticate and select ADD



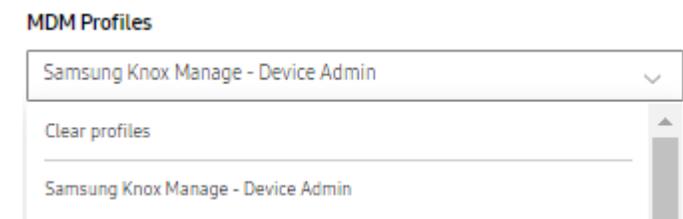
4. Within the KME console, select Devices and then ALL DEVICES



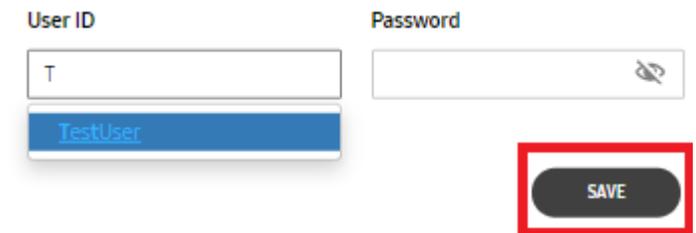
5. In the list of devices, Select the desired device.



6. In the MDM Profiles field, select your MDM Profile.



7. Start typing the name of the device users you added in step 3. Select the user and select SAVE



# Enrollment Types



# Full Compatibility – Device Owner

MDM	Knox Mobile Enrollment [Android Enterprise]					
	Fully Managed Device (formerly DO or Device Owner)			Fully Managed Device with a Work Profile (formerly COMP or Corporate Owned Managed Profile)		
	End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
Samsung Knox Manage	✓	✓	✓	✓	✓	✓
VMware Workspace ONE	✓	✓	✓	✓	✓	✓
Microsoft Intune	✓	✓	✗	✗	✗	✗
BlackBerry UEM	✓	✓	✓	✓	✓	✓
SOTI MobiControl	✓	✓	✓	✗	✗	✗
MobileIron Core	✓	✗	✗	✓	✗	✗
MobileIron Cloud	✓	✗	✗	✓	✗	✗
IBM MaaS360	✓	✗	✗	✗	✗	✗
Citrix XenMobile	✓	✗	✗	✓	✗	✗
FAMOC	✓	✓	✓	✓	✓	✓
ManageEngine Mobile Device Manager Plus	✓	✓	✓	✗	✗	✗
42Gears SureMDM	✓	✓	✓	✗	✗	✗

*This table, created based on tests performed by Samsung, is for general guidance only. Subsequent to the publication of these findings, issues may have been fixed, a new mode implemented or other changes made. For the latest information, please contact your MDM vendor to check their current capabilities of working with KME.*

# Full Compatibility – Device Administrator

MDM	Knox Mobile Enrollment [Legacy] (Android Device Administrator)		
	End user credential entry	Username passthrough	Full credential passthrough
Samsung Knox Manage	✓	✓	✓
VMware Workspace ONE	✓	✓	✓
Microsoft Intune	✓	✓	✗
BlackBerry UEM	✓	✓	✓
SOTI MobiControl	✓	✓	✓
MobileIron Core	✓	✗	✗
MobileIron Cloud	✓	✗	✗
IBM MaaS360	✓	✓	✓
Citrix XenMobile	✓	✗	✗
FAMOC	✓	✓	✓
ManageEngine Mobile Device Manager Plus	✓	✗	✗
42Gears SureMDM	✓	✓	✓

*This table, created based on tests performed by Samsung, is for general guidance only. Subsequent to the publication of these findings, issues may have been fixed, a new mode implemented or other changes made. For the latest information, please contact your MDM vendor to check their current capabilities of working with KME.*

# Samsung Knox Manage compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✓	✓	✓

# Samsung Knox Manage Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

Samsung Knox Manage

Description

Device Owner profile for Samsung Knox Manage

## MDM INFORMATION

Pick your MDM \*

Knox Manage

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=knoxmanage

MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{"TenantId":"YourTenantId","TenantType":"M"}
```

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description
Pick your MDM	Yes	Knox Manage
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=knoxmanage
MDM Server URI	No	
Custom JSON	Yes	<pre>{"TenantId":"YOUR_TENANT","TenantType":"M"}</pre> <p>Change "YOUR_TENANT" with your own. Your Tenant ID can be found in the title bar of Knox Manage</p>
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be blocked/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	Choose ADD LEGAL AGREEMENT to update the legal agreement
Company Name	Yes	Enter a company name

# Samsung Knox Manage Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

Samsung Knox Manage - Device Admin

Description

[Empty text area for description]

0 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Set MDM configurations and device settings.

## MDM CONFIGURATION

MDM Agent APK ⓘ

http://install-eu.manage.samsungknox.com/KnoxManageEMMService.apk

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

```
{ "TenantId": "YourTenantID", "TenantType": "M" }
```

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## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@company.com

EDIT

Associate a Knox license with this profile

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=knoxmanage
Custom JSON	Yes	<pre>{ "TenantId": "YOUR_TENANT", "TenantType": "M" }</pre> <p>Change "YOU_TENANT" with your own. Your Tenant ID can be found in the title bar of Knox Manage</p>
Skip Setup Wizard	No	Choose whether or not to skip the setup wizard
Allow End User to Cancel Enrollment	No	Choose whether or not to allow the user to cancel the enrollment
Privacy Policy, EULAs and Terms of Service	No	Choose ADD LEGAL AGREEMENT to update the legal agreement
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

# VMware Workspace ONE compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✓	✓	✓

# VMware Workspace ONE Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

Workspace One

Description

Device Owner profile for Workspace One

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## MDM INFORMATION

Pick your MDM \*

Airwatch

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=hub



MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{ "groupid": "Your Group ID" }
```

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Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a Description
Pick your MDM	Yes	Airwatch
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=hub
MDM Server URI	Yes	Enter your Workspace One Console URL
Custom JSON	Yes	<pre>{ "groupid": "Your Group ID" }</pre> <p>Change "Your Group ID" with your Workspace One Enrollment Group ID. This can be found in the Workspace One console by navigating to: Groups &amp; Settings &gt; Groups &gt; Organizational Groups &gt; Details</p>
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# VMware Workspace ONE Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

Workspace One - Device Admin

Description

Workspace One Device Administrator Profile.

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## MDM INFORMATION

MDM Server URI ⓘ

https://YourConsole.com

Server URI not required for my MDM

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=hub

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

```
{"groupid": "Your Group ID"}
```

27 / 2000

## DEVICE SETTINGS

Enrollment settings

Skip Setup Wizard

Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	Enter your Workspace One Console URL.
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=hub
Custom JSON	Yes	<pre>{"groupid": "Your Group ID"}</pre> <p>Change "Your Group ID" with your Workspace One Enrollment Group ID. This can be found in the Workspace One console by navigating to: Groups &amp; Settings &gt; Groups &gt; Organizational Groups &gt; Details</p>
Skip Setup Wizard	No	Choose whether or not to skip the setup wizard.
Allow End User to Cancel Enrollment	No	Choose whether or not to allow the user to cancel the enrollment
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

# Microsoft Intune compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✗	✓	✓	✗	✗	✗	✗

# Microsoft Intune Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

Microsoft Intune - Device Owner

Description

Microsoft Intune - Device Owner profile.

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## MDM INFORMATION

Pick your MDM \*

Microsoft Intune

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=setup ✓

MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{ "com.google.android.apps.work.clouddpc.EXTRA_ENROLLMENT_TOKEN": "Enter Intune enrollment token string" }
```

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Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a Description
Pick your MDM	Yes	Microsoft Intune
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=setup
MDM Server URI	No	
Custom JSON	Yes	<pre>{ "com.google.android.apps.work.clouddpc.EXTRA_ENROLLMENT_TOKEN": "enrollment token string" }</pre> <p>Change "enrollment token string" to your token ID. To find your token ID navigate to: Microsoft Intune &gt; Android Enrollment &gt; Corporate-Owned, fully managed device user or create a token ID for Corporate-owned dedicated devices</p>
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# Microsoft Intune Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

Microsoft Intune - Device Admin

Description

Microsoft Intune - Device Admin

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## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	Enter your Workspace One Console URL
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=setup
Custom JSON	No	
Skip Setup Wizard	No	Choose whether or not to skip the setup wizard
Allow End User to Cancel Enrollment	No	Choose whether or not to allow the user to cancel the enrollment
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=setup

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

- Associate a Knox license with this profile

# Blackberry UEM compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✓	✓	✓

# Blackberry UEM Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

Blackberry UEM - Device Owner

Description

## MDM INFORMATION

Pick your MDM \*

BlackBerry

MDM Agent APK \* ⓘ

<https://play.google.com/managed/downloadManagingApp?identifier=blackberry> ✓

MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{"CACFPrint":"","URL":"3","stc":""}
```

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	BlackBerry
MDM Agent APK	Yes	<a href="https://play.google.com/managed/downloadManagingApp?identifier=blackberry">https://play.google.com/managed/downloadManagingApp?identifier=blackberry</a>
MDM Server URI	No	
Custom JSON	Yes	E.g. {"CACFPrint":"","URL":"3","stc":""}  In the Blackberry console, navigate to: Settings > External integration > Click Knox Mobile Enrollment > Click download the BlackBerry UEM configuration file > Copy and paste the downloaded text file contents into the JSON field
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# Blackberry UEM Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

Blackberry UEM - Device Admin

Description

0 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=blackberry
Custom JSON	No	E.g. {"CACFPrint":"","URL":"","stc":""}  In the Blackberry console, navigate to: Settings > External integration > Click Knox Mobile Enrollment > Click Download the BlackBerry UEM configuration file > Copy and paste the downloaded text file contents into the JSON field.
Skip Setup Wizard	No	Choose whether or not to skip the setup wizard
Allow End User to Cancel Enrollment	No	Choose whether or not to allow the user to cancel the enrollment
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=blackberry

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

{ "CACFPrint": "", "URL": "", "stc": "" }

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## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

# SOTI MobiControl compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✗	✗	✗

# SOTI MobiControl Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

SOTI MobiControl

Description

SOTI MobiControl Device Owner profile

## MDM INFORMATION

Pick your MDM \*

SOTI

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=mobicontrol

MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{ "enrollmentId": "AAAAAA11" }
```

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	SOTI
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=mobicontrol
MDM Server URI	No	
Custom JSON	Yes	E.g. {"enrollmentId": "Your Enrollment ID"}  Change "Your Enrollment ID" string to your SOTI MobiControl Enrollment ID. To find your Enrollment ID, create an add devices rule with the enrollment settings you would like, the Enrollment ID will be viable in the information panel of the add devices rule
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# SOTI MobiControl Device Admin Profile

## Device Admin profile details

Define your profile details. Contact your MDM for the information.



DEVICE ADMIN

### BASIC INFORMATION

Profile Name \*

SOTI MobiControl - Device Admin

Description

SOTI MobiControl - Device Admin profile

### MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

### MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=mobicontrol

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

```
{ "enrollmentId": "Your Enrollment ID" }
```

36 / 2000

### DEVICE SETTINGS

Enrollment settings

Skip Setup Wizard

Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=mobicontrol
Custom JSON	Yes	E.g. {"enrollmentId": "Your Enrollment ID"}  Change "Your Enrollment ID" string to your SOTI MobiControl Enrollment ID. To find your Enrollment ID, create an add devices rule with the enrollment settings you would like, the Enrollment ID will be viable in the information panel of the add devices rule
Skip Setup Wizard	No	Choose whether or not to skip the setup wizard
Allow End User to Cancel Enrollment	No	Choose whether or not to allow the user to cancel the enrollment
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

# MobileIron Core compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✗	✗	✓	✗	✗	✓	✗	✗

# MobileIron Core Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

MobileIron Core - Device Owner

Description

MobileIron Core - Device Owner profile

## MDM INFORMATION

Pick your MDM \*

MobileIron

MDM Agent APK \* ⓘ

https://support.mobileiron.com/android-client-nfc/mi-mi-android-nfc-latest.apk

MDM Server URI ⓘ

https://

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	MobileIron
MDM Agent APK	Yes	https://support.mobileiron.com/android-client-nfc/mi-mi-android-nfc-latest.apk
MDM Server URI	Yes	Enter your MobileIron console URL
Custom JSON	No	
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

# MobileIron Core Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

MobileIron Core - Device Admin

Description

MobileIron Core - Device Admin profile

38 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://support.mobileiron.com/android-client-nfc/mi/mi-android-nfc-latest.apk

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreement users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

- Associate a Knox license with this profile

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	Yes	Enter your MobileIron console URL
MDM Agent APK	Yes	https://support.mobileiron.com/android-client-nfc/mi/mi-android-nfc-latest.apk
Custom JSON	No	
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	Choose whether or not to skip the setup wizard
Privacy Policy, EULAs and Terms of Service	No	Choose whether or not to allow the user to cancel the enrollment
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

# MobileIron Cloud compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✗	✗	✓	✗	✗	✓	✗	✗

# MobileIron Cloud Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

MobileIron Cloud - Device Owner

Description

MobileIron Cloud - Device Owner profile

39 / 200

## MDM INFORMATION

Pick your MDM \*

MobileIron

MDM Agent APK \* ⓘ

https://support.mobileiron.com/cloud-android/current/MobileIron-Go-latest.apk ✓

MDM Server URI ⓘ

https://

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	MobileIron
MDM Agent APK	Yes	https://support.mobileiron.com/cloud-android/current/MobileIron-Go-latest.apk
MDM Server URI	Yes	Enter your MobileIron console URL
Custom JSON	No	
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

# MobileIron Cloud Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

MobileIron Cloud - Device Admin

Description

MobileIron Cloud - Device Admin profile

39 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://support.mobileiron.com/cloud-android/current/MobileIron-Go-latest.apk



ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other users must acknowledge before using the device. The [Samsung](#) always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	Yes	Enter your MobileIron console URL
MDM Agent APK	Yes	https://support.mobileiron.com/cloud-android/current/MobileIron-Go-latest.apk
Custom JSON	No	
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	Choose whether or not to skip the setup wizard
Privacy Policy, EULAs and Terms of Service	No	Choose whether or not to allow the user to cancel the enrollment
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✗	✗	✗	✗	✗

# IBM MaaS360 Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

IBM MaaS360 - Device Owner

Description

IBM MaaS360 - Device Owner profile

34 / 200

## MDM INFORMATION

Pick your MDM \*

MaaS360

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=maas360



MDM Server URI ⓘ

https://

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	MobileIron
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=maas360
MDM Server URI	No	
Custom JSON	No	
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

# IBM MaaS360 Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

IBM MaaS360 - Device Admin

Description

IBM MaaS360 - Device Admin profile

34 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	Yes	Enter your MobileIron console URL
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=maas360
Custom JSON	Yes	<pre>{"maasRootId":"","CorpId":"","enrollmentMode":"ENROLLMENT","sharedSecret":""}</pre> <p>The JSON data can be found by logging into your MaaS360 portal and navigating to: Setup &gt; Device Enrollment Settings &gt; Enrollment Programs &gt; Android &gt; Knox Mobile Enrollment (Device Admin)</p>
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	Choose whether or not to skip the setup wizard
Privacy Policy, EULAs and Terms of Service	No	Choose whether or not to allow the user to cancel the enrollment
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=maas360

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

```
{"maasRootId":"","CorpId":"","enrollmentMode":"Enrollment","SharedSecret":""}
```

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## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

- Associate a Knox license with this profile

# Citrix XenMobile compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✗	✗	✓	✗	✗	✓	✗	✗

# Citrix XenMobile Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

Citrix XenMobile Device Owner

Description

Citrix XenMobile Device Owner profile

37 / 200

## MDM INFORMATION

Pick your MDM \*

Citrix

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=xenmobile



MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{"serverURL":"Server"}
```

22 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	Citrix
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=xenmobile
MDM Server URI	No	
Custom JSON	Yes	<pre>{"serverURL":"Server"}</pre> Change "Server" to your Citrix console URL
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# Citrix XenMobile Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

Citrix XenMobile Device Admin

Description

Citrix XenMobile Device Admin profile

37 / 200

## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=xenmobile
Custom JSON	Yes	<pre>{"serverURL": "Server"}</pre> Change "Server" to your Citrix console URL
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	Choose whether or not to skip the setup wizard
Privacy Policy, EULAs and Terms of Service	No	Choose whether or not to allow the user to cancel the enrollment
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=xenmobile

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

```
{"serverURL": "Server"}
```

22 / 2000

## DEVICE SETTINGS

Enrollment settings

Skip Setup Wizard

Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreement users must acknowledge before using the device. The [Samsung Knox Privacy](#) always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✓	✓	✓

# FAMOC Device Owner Profile

## Device Owner profile details

Define your profile details. Contact your MDM for the information.



DEVICE OWNER

### BASIC INFORMATION

#### Profile Name \*

FAMOC - Device Owner

#### Description

FAMOC - Device Owner profile

### MDM INFORMATION

#### Pick your MDM \*

FAMOC

#### MDM Agent APK \*

https://play.google.com/managed/downloadManagingApp?identifier=famoc

#### MDM Server URI \*

northsea.emdmcloud.com

### MDM CONFIGURATION

#### Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

#### Dual DAR ⓘ

Enable Dual DAR

#### QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

### DEVICE SETTINGS

#### System applications \*

- Disable system applications
- Leave all system apps enabled

#### Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

#### Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	FAMOC
MDM Agent APK	Yes	https://northsea.emdmcloud.com/kme/index.php/aVcYMoagZvZKLMVxrIvLoNTP0XZbpjvn
MDM Server URI	Yes	northsea.emdmcloud.com To find your Server URI, within the FAMOC console, navigate to: Advanced > Settings > System advanced > Knox Mobile Enrollment settings
Custom JSON	No	
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# FAMOC Device Admin Profile

## Device Admin profile details

Define your profile details. Contact your MDM for the information.



DEVICE ADMIN

### BASIC INFORMATION

Profile Name \*

FAMOC - Device Admin

Description

FAMOC - Device Admin profile

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### MDM INFORMATION

MDM Server URI ⓘ

northsea.emdmcloud.com

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	Yes	northsea.emdmcloud.com To find your Server URI, within the FAMOC console, navigate to: Advanced > Settings > System advanced > Knox Mobile Enrollment settings
MDM Agent APK	Yes	https://northsea.emdmcloud.com/kme/index.php/aVcYMoagZvZKLMVxrIvLoNTPOXZbpjvn
Custom JSON	No	
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

### MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=famoc

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

### DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other users must acknowledge before using the device. The [Samsung](#) always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✓	✓	✓	✓	✓	✗	✗	✗

# 42Gears SureMDM Mobile Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

42Gears SureMDM - Device Owner

Description

42Gears SureMDM - Device Owner profile

38 / 200

## MDM INFORMATION

Pick your MDM \*

Other

MDM Agent APK \* ⓘ

https://suremdm.42gears.com/nix/nixagent.apk



MDM Server URI ⓘ

https://suremdm.42gears.com

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	Other
MDM Agent APK	Yes	https://suremdm.42gears.com/nix/nixagent.apk
MDM Server URI	Yes	https://suremdm.42gears.com
Custom JSON	Yes	<pre>{"CustomerId":"x"}</pre> <p>Change "x" to your Customer Id. The Customer Id can be found in the SureMDM console by clicking settings and then Account Id.</p>
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

```
{"CustomerId":"xxxxxxx"}
```

25 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

# 42Gears SureMDM Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

### Profile Name \*

42Gears SureMDM - Device Admin

### Description

42Gears SureMDM - Device Admin profile

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## MDM INFORMATION

### MDM Server URI ⓘ

https://suremdm.42gears.com

### Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	Yes	https://suremdm.42gears.com
MDM Agent APK	Yes	https://suremdm.42gears.com/nix/nixagent.apk
Custom JSON	Yes	<pre>{"CustomerId":"x"}</pre> <p>Change "x" to your Customer Id. The Customer Id can be found in the SureMDM console by clicking settings and then Account Id.</p>
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

### MDM Agent APK \* ⓘ

https://suremdm.42gears.com/nix/nixagent.apk

ADD MDM APPS

### Custom JSON Data (as defined by MDM) ⓘ

```
{"CustomerId":"x"}
```

18 / 2000

## DEVICE SETTINGS

### Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

### Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service users must acknowledge before using the device. The S always shown.

ADD LEGAL AGREEMENT

### Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

- Associate a Knox license with this profile

# ManageEngine MDM Plus compatibility

Date Tested: 15<sup>th</sup> June 2020

Knox Mobile Enrollment [Legacy] (Android Device Administrator)			Knox Mobile Enrollment [Android Enterprise]					
End user credential entry	Username passthrough	Full credential passthrough	Fully Managed Device (formerly DO or Device Owner)			Corporate Owned / Work Managed (formerly COMP or Corporate Owned Managed Profile)		
			End user credential entry	Username passthrough	Full credential passthrough	End user credential entry	Username passthrough	Full credential passthrough
✓	✗	✗	✓	✓	✓	✗	✗	✗

# ManageEngine MDM Plus Device Owner Profile



DEVICE OWNER

## BASIC INFORMATION

Profile Name \*

ManageEngine MDM Plus - Device Owner

Description

ManageEngine MDM Plus - Device Owner profile  
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## MDM INFORMATION

Pick your MDM \*

ManageEngine

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=memdm ✓

MDM Server URI ⓘ

https://

## MDM CONFIGURATION

Custom JSON Data (as defined by MDM) ⓘ

0 / 2000

Dual DAR ⓘ

Enable Dual DAR

QR code for enrollment ⓘ

Generate a QR code to enroll devices with this profile during out-of-box gesture enrollment.

ADD A QR CODE

## DEVICE SETTINGS

System applications \*

- Disable system applications
- Leave all system apps enabled

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or other user agreements that users must acknowledge before using the device. The [Samsung Knox Privacy Policy](#) is always shown.

ADD LEGAL AGREEMENT

Company Name \* ⓘ

Your Company

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
Pick your MDM	Yes	ManageEngine
MDM Agent APK	Yes	https://mdmdatabase.manageengine.com/MDMAPPS/2300514/MDMAndroidAgent.apk
MDM Server URI	No	
Custom JSON	Yes	{ "TV": "", "Fqdn": "mdm.manageengine.eu", "CI": true, "Port": "443", "Token": "", "TN": "zapikey" }  Within the Mobile Device Manager Plus console, navigate to: Enrollment > Knox Mobile Enrollment
Dual DAR	No	
QR code for enrollment	No	
System Applications	Yes	It is recommended to Leave all system apps enabled. These can be block/hidden in a device profile if needed
Privacy Policy, EULAs and Terms of Service	No	
Company Name	Yes	Enter a company name

# ManageEngine MDM Plus Device Admin Profile



DEVICE ADMIN

## BASIC INFORMATION

Profile Name \*

ManageEngine MDM Plus - Device Admin

Description

ManageEngine MDM Plus - Device Admin profile

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## MDM INFORMATION

MDM Server URI ⓘ

https://

Server URI not required for my MDM

Profile Field	Required	Value
Profile Name	Yes	Enter a profile name of your choice
Description	No	Enter a description of your choice
MDM Server URI	No	
MDM Agent APK	Yes	https://play.google.com/managed/downloadManagingApp?identifier=memdm
Custom JSON	No	
Skip Setup Wizard	No	
Allow End User to Cancel Enrollment	No	
Privacy Policy, EULAs and Terms of Service	No	
Support contact details	Yes	Choose EDIT to update the support details
Associate a Knox License with this profile	No	

## MDM CONFIGURATION

MDM Agent APK \* ⓘ

https://play.google.com/managed/downloadManagingApp?identifier=memdm

ADD MDM APPS

Custom JSON Data (as defined by MDM) ⓘ

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## DEVICE SETTINGS

Enrollment settings

- Skip Setup Wizard
- Allow end user to cancel enrollment

Privacy Policy, EULAs and Terms of Service

Add any End User License Agreements, Terms of Service, or users must acknowledge before using the device. The [Sams](#) always shown.

ADD LEGAL AGREEMENT

Support contact details \*

Your Company  
Your Address  
123456789  
support@yourcompany.com

EDIT

Associate a Knox license with this profile

Thank you!

